

Account Executive: Melissa Cancio

Research Director: Garlyn Julien

Media Director: Diana Galiano

Sales Director: Lizbeth Rodriguez

Public Relations: Jazmine Batista

Ad Copy: Alejandra Stadthagen

Art Director: Sarah Silva

## Who is The CCC?













# **Unifying Idea**







## **Marketing Goals and Strategy**

To decrease speeding violations by 10% within the year following the campaign.

## **FDOT Mission and Vision**

**Mission**: To provide a safe and secure transportation system that ensures the mobility of people and goods, enhances economic prosperity, and preserves the quality of our environment and communities.

**Vision:** The fundamental principles which guide the behavior and actions of our staff.

## **Collected Data**

- Personal Experience
- Statistics



## 2018 Crash Summary

### **Crash Summary**

Total Crashes: 55,361

Injury Crashes: 18,203

Total Injuries: 26,885

Crash with Traffic Fatalities: 248

**Total Traffic Fatalities: 265** 

Commercial Vehicle Crashes 7,299

Commercial Vehicles:7,839

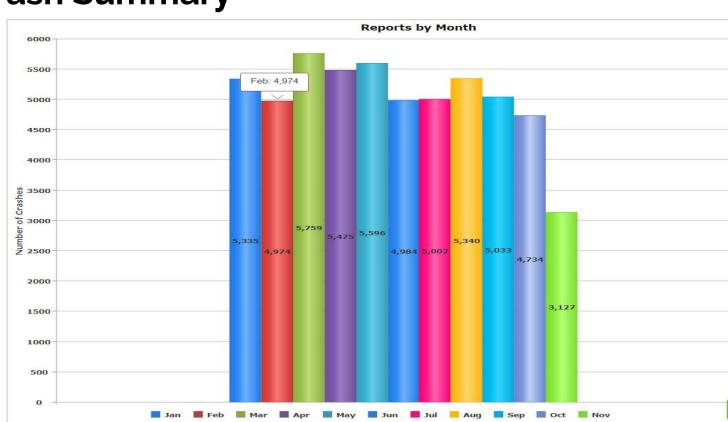
Property Damage Crashes: 36,910

Pedestrian Crashes: 1,290

Pedestrian Fatalities: 73

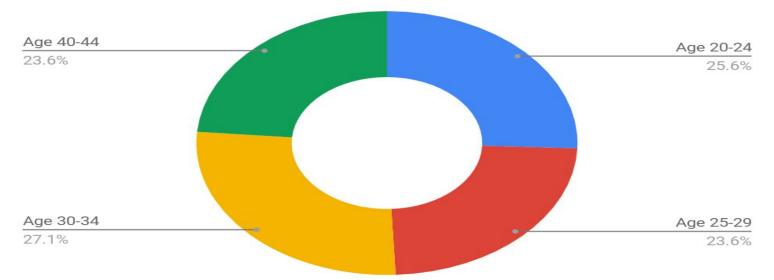
Bicycle Crashes: 708

Bicycle Fatalities: 15

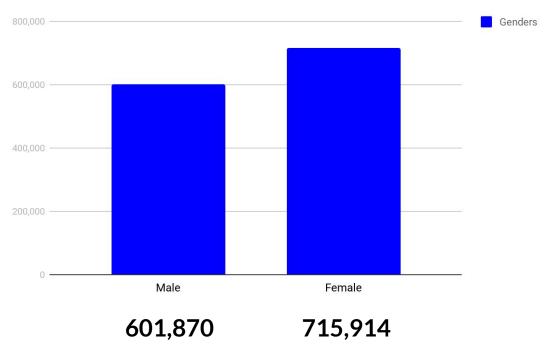


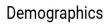
## **Researched Statistics**

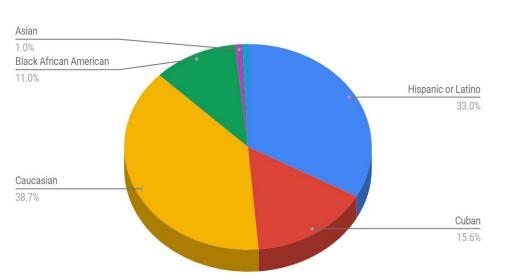
36 Zip Codes, Population 346,598



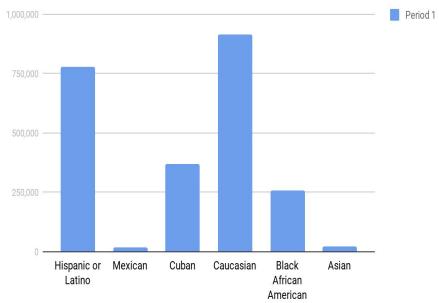
### Statistics







### Demographics



## **Focus Groups**

- \* Getting Involved with Miami-Dade County
- \* Focused on Driving, Speeding, Aggressive Driving, and Experiences
- \* Who Cared- to make a difference



## **Focus Group Findings**

### **Speeding**

If you are running late to your destination, do you speed?

• 48% of participants say they strongly agree to speeding

Do you think using public transportation is more beneficial than driving a vehicle?

- 50% of people strongly disagree, after 22% disagree
- Public transportation is not a strong suit for Miami-Dade County drivers

### **Experiences**

What are some tactics you would use to control emotions while driving?

- Deep breaths was the top answer
- Music was a close second

Do you consider driving to be scary?

32% disagree BECAUSE THEY ARE AGGRESSIVE DRIVERS

### **Aggressive Driving**

Do slow drivers bother you?

• 64% strongly agree and 30% agree

Driving How many estimated hours do you drive (or are driven) a week?

- 14% of people drive 50+ hours in a week
- 12% of people drive less than 40 hours in a week
- 2-8% of people drive minimal hours in a week



## **In-depth Interviews**

- Getting involved With Police Officers
- Learning the breakdown of controlling traffic
- Steps and procedures to help with driving in Miami Dade County



## **In-depth Interviews**

How would you minimize aggressive driving?





Do you believe there are specific reasons why Miami's rate for aggressive drivers are at high numbers compared to other cities in the US?

• The dense of the population might be a reason why there is a high rate of aggressive drivers.

What makes you forgive someone and give a warning instead of a ticket?

• It really depends on how the people. Repetitive excuses are a turn off for cops. A main factor is also how much the infraction hurt the flow of traffic

What advice do you have for any citizen when they come in conflict with an aggressive driver?

• When encountering an aggressive driving, it is best to ignore and try to move on from the incident as aggressive drivers can escalate to road rage.

Is there certain amount of speeding tickets you are required to gather in a month? No

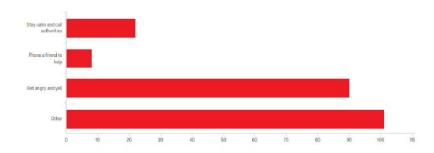
## **Survey Findings**

- Passed out 260+ Surveys
- Every survey = A voice
- Connect the dots

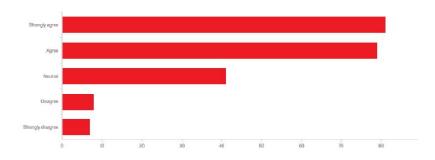


## **Survey Findings**

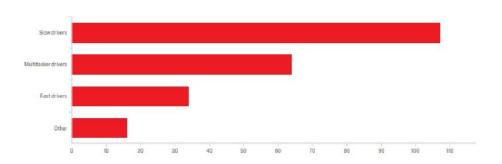
Q20 - What do you do when you have road rage?



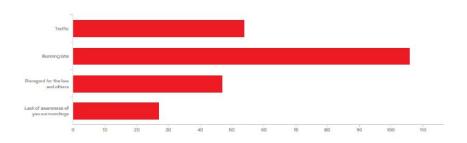
Q26 - I change my driving habits if I see an officer on the road.



Q17 - What kind of drivers make you the most mad on the road?



Q4 - What do you believe is the leading cause for speeding in Miami-Dade County?



## **Integrated Marketing Communication Goals**

- Raise Awareness
- Encourage Focus from Drivers
- Increase Social Media Following
- Create Safe Like-Minded Individuals

## Social Media

As part of the campaign, social media platforms will serve as a method to spread our message. The message is to communicate with several media outlets for an effective campaign. Media outlets consist of Instagram, Twitter and Snapchat.







## **Traditional Advertising**

### Radio Ad:

Hey, this is Robert Jaross from FIU! Please remember a near miss today, is an accident tomorrow! Be careful each time you are on the road and avoid those near miss accidents. 66% of the time aggressive driving accidents result in death. Avoid speeding and aggressive driving!





## **SWOT**

#### Strengths

- Individuals in Miami are concerned about aggressive driving because they experience it daily.
  - Based on our findings 21 to 26 year old want traffic to flow
  - We are focusing too much on changing behavior

#### Weakness

- The process of understanding peoples behaviors takes time and energy
- We should have expanded our age range focus on and demographics to have a larger audience
- 21 to 26 year olds speed and get distracted quickly because they feel invincible

#### Opportunity

- Because our target market is young, social media and ads are effective
- Through the growth of the CCC and the target market chosen, we would achieve raising awarness for and helping with traffic congestion to 12 age groups in 6 years.
  - Unifying idea and theme

#### Threats

- •Competitor: Miami- Dade Expressway Highway
- How individuals comprehend the message due to tone, specially 21 to 26 year olds.
- Miami's growth will increase more in the next few years due to being known for the night life, beaches, and melting pop culture. This will lead to more traffic congestion.

## **K1 Speed Event**

The purpose of this event is to re-create the distractions during the daily commute that causes people to drive aggressively, which in turn leads to accidents that slow the roads down.









## The Mystery of Aggressive Driving

The purpose of this event is to create awareness of the consequences of aggressive driving and help towards our goal.









### Calendar

### January

- Launch highway billboard to unveil the campaign
  - Begin social media advertising on FDOT's social media accounts
- Boost social media post and utilize the sponsored post feature through Instagram

### February

- Send the K1 Speed press release to websites, news outlets, and bloggers
- Continue advertising on social media accounts
  - K1 Speed event on February 17th
- Utilize Snapchat's advertisement feature to promote the K1 Speed event
  - Boost social media posts and utilize sponsored post through Instagram

### March

- Continue advertising on social media accounts
- Boost social media post and utilize sponsored post through Instagram

### April

- Continue advertising on social media accounts
- Boost social media post and utilize sponsored post through Twitter
- Boost social media post and use sponsored post through Instagram

### May

- Continue advertising on social media accounts
- Boost social media post and utilize sponsored post through Twitter

#### June

- Continue advertising on social media accounts
- Boost social media post and utilize sponsored post through Twitter

### July

- Begin radio advertisements through iHeart Radio 15 second advertisements throughout the month
- Continue advertising on social media accounts

### August

- Continue radio advertisements through iHeart Radio 15 second advertisements throughout the month
- Continue advertising on social media accounts

### September

- Continue radio advertisements through iHeart Radio 15 second advertisements throughout the month
- Continue advertising on social media accounts

### October

- Release the press release for the Murder Mystery event to websites, news outlets, and bloggers
- Continue radio advertisements through iHeart Radio 15 second advertisements throughout the month
- Begin transit Bus Advertisement through Outfront Media throughout the month

### November

- Continue transit Bus Advertisement through Outfront Media throughout the month
  - Continue advertising on social media accounts

### December

- Transit bus advertisement with Outfront Media will conclude
- End of advertising on all social media accounts

# **Budget**

Campaign Medium	QTY	Projected Cost Per	Projected Subtotals
Advertising			Subtotal \$22,500
iHeart Radio	4 Months (July-Oct)	\$2,000 p/m	\$8,000
Billboard	1 Months (Jan)	\$4,000 p/m	\$4,000
Transit (Bus Wrap)	3 Months (Oct-Dec)	\$3,500 p/m	\$10,500
Highway Digital Display	12 Months	No Cost	N/A
Content Marketing			Subtotal \$8,160
Instagram	4 Months (Jan-April)	\$30 investement p/p	\$3,600
Snapchat	2 Months (Feb & Oct)	\$30 investement p/p	\$1,830
Twitter	3 Months (April-Jun)	\$30 investement p/p	\$2,730
CCC Print Advertising			Subtotal \$2,800
Water Bottles	500	\$1.60	\$800
Drawstring Bags	800	\$1.00	\$800
Stress Balls	1200	\$0.50	\$600
Key Chain	1200	\$0.50	\$600
		Grand Total	\$33,4
			Incidentals \$5

## Recommendation

A Better Miami

## Summary

Aggressive driving in South Florida has become an increasing issue for the safety of the general public. Statistics made by the EverQuote Inc, found that Florida was the second state with for distracted driving. Distracting driving and speeding are two main factors that can lead to aggressive driving and road rage.

The CCC's combined efforts to find the source of this problem include:

- Focus Groups
- Surveys
- Interviews

The CCC's preventive strategies include:

- Digital Advertising
- Traditional Advertising
- Events